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... prints from that **film** roll you don't want; and you can use the mailer/print bundle print **credits** with any ... Q: My **film** was returned to me **unprocessed**. ...

[www.shutterfly.com/help/film\\_ts.jsp](http://www.shutterfly.com/help/film_ts.jsp) - 13k - Jan. 29, 2003 - [Cached](#) - [Similar pages](#)

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... price; please note that this only **credits** your account ... submitted in its own mailer will be returned **unprocessed**. To order **film** mailers, log into your account ...

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... You can probably avoid this danger to your **unprocessed film** by hand-carrying your **film**, including loaded cameras, and requesting a visual inspection rather ...

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... Repeated low-level X-ray exposures can fog **unprocessed film** (exposed or unexposed) and produce "ghost" images of items in your luggage on the **film**. ...

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... **YOU MUST HAND IN ANY UNPROCESSED FILM IMMEDIATELY** ... these plug-ins: Flash Shockwave Quicktime Film Preservation About ... Terms of Usage ©AMC 2001 **Credits** High Speed ...

[www.amctv.com/amc/online/duke/0,3142,-CAT0-22-CAT1-616-CAT2-1727-CAT3-1750-,00.html](http://www.amctv.com/amc/online/duke/0,3142,-CAT0-22-CAT1-616-CAT2-1727-CAT3-1750-,00.html) - 51k - [Cached](#) - [Similar pages](#)

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... and silver salts/halide (on **unprocessed film**) or gelatin and ... or "tail-end") of a **film**, frames containing ... and graphics showing production **credits** and indicating ...

[www.mediavalue.com/glosse.htm](http://www.mediavalue.com/glosse.htm) - 37k - [Cached](#) - [Similar pages](#)

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... Express Mail immediately thereafter. Originals or duplicates are acceptable, but please do not send negatives or **unprocessed film**. ...

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... When Maya (Erin Daniels) brings **unprocessed film** to the store, Sy thinks he's seen ... Detective James Van Der Zee (Eriq La Salle) right after the opening **credits**. ...

[www.reelmoviecritic.com/2002/id1893\\_m.htm](http://www.reelmoviecritic.com/2002/id1893_m.htm) - 10k - [Cached](#) - [Similar pages](#)

### [\[PDF\] COLOUR FILM SERVICES LIMITED and COLOUR VIDEO SERVICES LIMITED ...](#)

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... for processing and to return **unprocessed** or uncompleted ... ensure that wherever practical screen **credits** are given ... by the company, and where **film** productions in ...  
[www.colourfilmservices.co.uk/newsite/Terms%20&%20Conditions01.pdf](http://www.colourfilmservices.co.uk/newsite/Terms%20&%20Conditions01.pdf) - Similar pages

### Stock Agencies

... you just shoot away, mailing off the **unprocessed film**, letting someone ... it is so hard to get 110 slide **film**, or he ... the claim (though if you see **credits** with the ...  
[www.photo.net/bboard/q-and-a-fetch-msg?msg\\_id=0041Au](http://www.photo.net/bboard/q-and-a-fetch-msg?msg_id=0041Au) - 18k - Cached - Similar pages

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## Troubleshooting

**All of my pictures are upside-down. How can I rotate them?**

**I ordered a film-mailer bundle but didn't get prints. Where are they?**

**My film/negatives were damaged in the mail. What should I do?**

**My film was returned to me unprocessed. Why?**

**I sent in film and received an email but the images are not on my account. Why?**

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**Q: All of my pictures are upside-down. How can I rotate them?**

**A:** Because of the way different cameras handle **film**, your pictures may appear upside-down in your account. You can easily rotate these pictures. Here's how:

Click 'View' on the green menu bar. Then, in the View Pictures portion of your account, select the pictures that need to be rotated by clicking on the box underneath them. (You can also select them all at once by clicking 'Select All' at the top right of the page).

On the right, there is a Rotate Picture section; click on the the appropriate direction and degree you want to rotate all of the pictures. You can rotate them 90 degrees to the left or right, or 180 degrees.

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**Q: I ordered a film-mailer bundle but didn't get prints. Where are they?**

**A:** We have recently introduced **film** mailer/print bundles - whereby you receive one prepaid **film** mailer (with all the services mentioned above), plus print **credits**. Please note that this only **credits** your account with

*Prepaid mailer  
Ref*

prints, and that **prints are not sent to you automatically** - you must still order them and pay any associated shipping charges. The upside of this is that you do not have to order any prints from that **film** roll you don't want; and you can use the mailer/print bundle print **credits** with any pictures in your account, whether or not they were from that **film** roll.

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**Q: My film/negatives were damaged in the mail. What should I do?**

**A:** Simply contact our customer service department and alert them to the problem.

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**Q: My film was returned to me unprocessed. Why?**

**A:** If your **film** was returned to you **unprocessed**, it most likely means that there was a problem with your order. Your **film** should have been accompanied by a letter specifying the exact nature of that problem.

The most common reason for return is incorrect **film** type. We currently only accept undeveloped 35mm **film**, APS **film**, and single-use cameras (process C-41 **film** only). We cannot accept black and white **film** or Seattle **Film Works** **film** (unless they say C-41 process), slide **film**, or 110, 120, and 126 cartridges. We also cannot accept cut negatives or **film** that has already been processed.

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**Q: I sent in film and received an email but the images are not on my account. Why?**

**A:** Scanned images will be posted to the account from which the **film** mailer was requested. If you have more than one Shutterfly account (i.e., you use multiple email addresses), please check the account from which the **film** mailer was originally requested and the scanned images should appear. If you still cannot locate your images please contact our customer service department and alert them to the problem. (Please be sure to include the mailer number from your confirmation email when you contact us.)

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